

# Health Fluency Project

Supporting the health of non-native English speakers in Boston and Beyond

## Welcome!

The Health Fluency Project is a student-led initiative that aims to improve health literacy and communication in non-native English speaking communities in Boston and beyond. This newsletter is to keep you up to date with our mission!



## Quick Updates!

- New Website (and new logo design!)
  - AI-Driven Practice Tool with Voice feature for practicing physician-patient interactions and clinical visits!
  - Allows workshop attendees to practice asynchronously
- Educational Materials
  - Reached over **7,000 people across 70+ countries!**
  - **18 HFP Published Infographics/Handouts**
    - **Additional 9 Materials from Community Collaborations**
- Health Communication Workshops
  - **100+ workshops** completed across North America, serving **1,500+ individuals**
- Advocacy/Policy Work
  - The MA Language Access and Inclusion Act
    - Mini Lobby Day for **Bill H.3384**

## HFP Expanding!

- **Harvard University HFP Chapter**
  - Recruited 20+ new project leads, a large volunteer base
- Chapters in Providence, Cleveland, San Jose, Medford, Baltimore, Philadelphia, New York City, Kingston (Jamaica), Montréal (Canada), and more are in progress!
  - Expanding to university and high school campuses
- Expanding partner site collaborations in Boston and beyond
  - If your organization is interested in our work, reach out to us at **healthfluencyproject@gmail.com!**

# Practice a doctor's visit before the real one.

Practice describing a symptom, answer follow-up questions, and leave with a downloadable transcript you can review later! This tool simulates a basic primary care or generalized doctor's visit. See [appointment navigator](#) for a note-taking guide that can make appointments easier!

## THIS TOOL IS FOR PRACTICE ONLY!

- Not intended for diagnosis or prescribing.
- Not medical care nor medically approved advice.
- Not HIPAA compliant, only intended for practice.
- Sessions are deleted immediately after transcript download or page refresh.
- If you are experiencing an emergency, please call 911 immediately.

A new Large Language Model-driven practice tool with integrated voice and translation/interpretation features was created for anyone who wants to practice a clinic visit before their real one!

The tool is open-access to the public and can be found at:

[healthfluencyproject.org/practice](https://healthfluencyproject.org/practice)

**Chat, Chat**

Type to the doctor and read replies on screen.

**Chat, Voice**

Type to the doctor and hear replies spoken aloud.

**Voice, Chat**

Speak your answers and read the doctor's reply.

**Voice, Voice**

Speak naturally and hear the doctor respond aloud.

[Begin Practice Visit](#)

## Long Term Impact

Several members of HFP participated in the mini lobby day at the Massachusetts State House in support of Bill H.3384, An Act Relative to Language Access and Inclusion. If passed, this bill will mandate public-facing state agencies to provide written and oral translations to improve language access.

- New policy collaborations in MA with Rep. Madaro (sponsor of the bill), Iris Coloma-Gaines (leading language access advocate in the region)
- New Partnership with Students for Patient Advocacy Nationwide (SPAN), a youth-led policy organization fighting to bring awareness to and close loopholes in healthcare policy legislation across the country.
- New Partnership with Opalite Health, a Y-Combinator-backed AI interpreter technology for translating between languages in the doctor's office. Offered free to all HFP communities!

thank you for tuning in!

we'll catch you next time.

— the health fluency project

